

## 20 Top Trends in Tech

SOURCE: https://techcrunch.com/gallery/mary-meeker-internet-trends-2018/

#### Global Internet Users = Slowing Growth @ +7% vs. +12% Y/Y

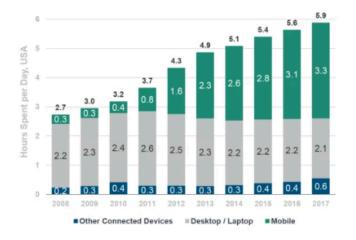
Internet Users vs. Y/Y Growth

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#### The End of Easy Web Growth

Half of the world population, or 3.6 billion people, are now on the internet, thanks to falling prices for Android smartphones and a doubling of the total Wi-Fi networks since 2015. But the internet's user growth rate is slowing, as we still need cheaper data plans and more education about why people need the web. As the internet approaches saturation, apps will see tougher growth because there are fewer fresh users to sign up.

#### Digital Media Usage @ +4% Growth... 5.9 Hours per Day (Not Deduped)



Daily Hours Spent with Digital Media per Adult User

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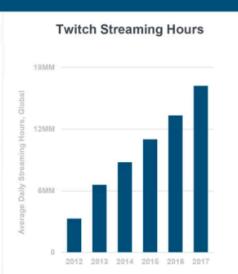
#### Addicted to Screens

U.S. adults now spend 5.9 hours per day on digital media, up from 5.6 in 2016. That's largely driven by increases in mobile usage. But we're starting to see the "Time Well Spent" movement igniting backlash against apps that purposefully maximize how long we use them, so businesses will have to focus more on creating meaningful interactions and value rather than designing dark patterns that trap our attention.

#### ...Video = New Content Types Emerging

Fortnite Battle Royale

Most Watched Game on Twitch



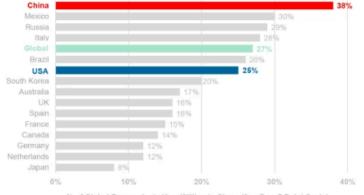
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#### **New Mobile Mediums**

Big screens and fast connections are unlocking new types of mobile experiences like the wildly popular battle royale shootout game Fortnite. Twitch streaming and total mobile video viewing hours continue to rise, unlocking potential for new game streamer tools and teen content factories.

#### China Internet Users = More Willing to Share Data for Benefits vs. Other Countries per GfK

Would you share personal data (financial, driving records, etc.) for benefits (e.g., lower cost, personalization, etc.)?



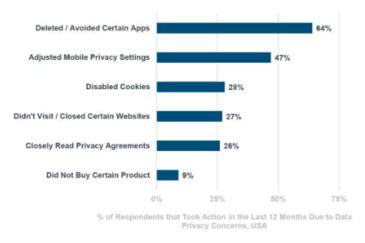
% of Global Respondents Very Willing to Share (6 or 7 on 7 Point Scale)

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#### Who Will Trade Privacy for Product Benefits

In what I think is Meeker's most interesting slide, she shows that 38 percent of Chinese citizens are willing to provide sensitive private information in exchange for product improvements, compared to just 25 percent of Americans. That means China could gain a data advantage that lets it more rapidly develop new technologies and services.

#### ...Most Online Consumers Protect Data When Benefits Not Clear



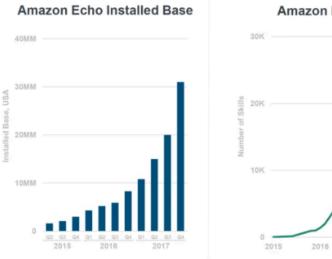
#### **Consumers Taking Action To Address Data Privacy Concerns**

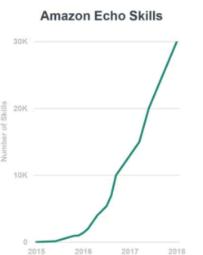
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#### **Privacy Scandals Trigger Deletion**

Users are taking the easy route of deleting apps that offend their privacy rather than clearing their browser cookies or digging into privacy policies. But more alarming is the 10X increase in observed malware since the start of 2016, meaning users and businesses may need to focus more on security than privacy.

#### ...Voice = Product Lift Off



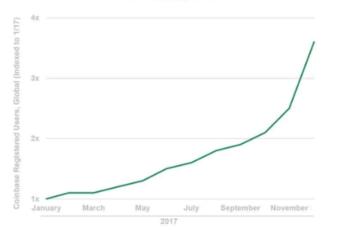


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#### 2017 - The Year of Voice

Thanks to speech recognition reaching 95 percent accuracy in some cases, the mainstream is now rapidly adopting smart speakers and assistants. Amazon Echo's install base went from more than 10 million to more than 30 million units in 2017, while developers are seizing on incentives to build voice skills. New ways to shop, listen to music and get news will emerge from this natural interface.

#### ...Payments = Digital Currencies Emerging



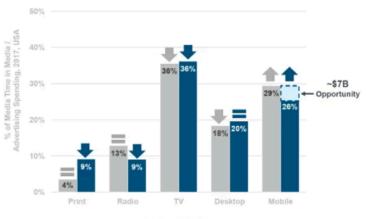
#### **Coinbase Users**

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#### **Crypto Fever**

Meeker only devoted a single slide to crypto, showing Coinbase has nearly quadrupled its user base since the start of 2017. Yet much of the necessary blockchain infrastructure to legally derisk the space so hedge funds and private equity and pour in remains unbuilt, creating opportunities for new startups like crypto auditors and custodians.

#### Advertising \$ = Shift to Usage (Mobile) Continues



### % of Time Spent in Media vs. % of Advertising Spending

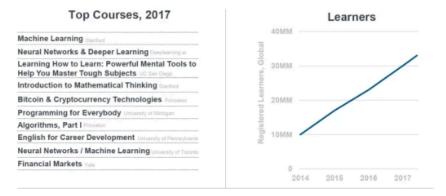
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#### The Mobile Ad Gap

Attention is shifting to mobile faster than ads, with 29 percent of time spent there but only 26 percent of ad dollars, creating a \$7 billion gap. But ad-hosting platforms, specifically the Google-Facebook duopoly, are increasingly becoming responsible for policing the content their ads sit next to.

= Time Spent = Ad Spend

#### Lifelong Learning = 33MM Learners +30% (Coursera)...







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#### Cheap Education to Fight Debt

Seeking to earn more and pay down skyrocketing student loan debt, more people are becoming lifelong learners. YouTube sees 1 billion hours of education video watched per day and online school Coursera saw a 30 percent growth in enrollment in 2017. But automation threatens to displace jobs and our education system can't teach everyone to be more capable than robots or AI, so we'll likely have to develop a form of universal basic income that doesn't destroy people's sense of purpose.

#### Investment (Public + Private) Into Technology Companies = High for Two Decades

Global USA-Listed Technology IPO Issuance & Global Technology Venture Capital Financing



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#### **Tech Investment Is Strong**

Public and private tech investment is near a 20-year high. All of the top six R&D + capex spenders are tech companies as the industry moves to invest more of its revenue in research. Giants who won the last eras of search, social and commerce are reinvesting their profits to win the next battles over Al, self-driving cars and crypto.

#### E-Commerce = Acceleration Continues @ +16% vs. +14% Y/Y, USA

#### \$500B \$400B \$400B \$300B \$200B \$2

#### E-Commerce Sales + Y/Y Growth

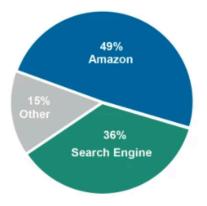
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#### **E-commerce Booms**

E-commerce growth quickened in 2017 as sales reached 13 percent of all retail sales. Users are eager to shop on mobile so user experience-focused brands with apps have a chance to displace brick-and-mortar stores.

#### Product Finding = Often Starts @ Search (Amazon + Google...)

Where Do You Begin Your Product Search?



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#### Amazon Dominates Search but Lacks Discovery

More U.S. product searches now start on Amazon than Google. The giants are converging as Google pushes Shopping results and Amazon ramps up sponsored product ads. But Amazon still relies on Facebook, Instagram, Pinterest and YouTube to inspire demand, showing it could use its own visual product discovery feature.

#### Alibaba & Amazon = Similar Focus Areas... Alibaba = Higher GMV...Amazon = Higher Revenue (2017)

Alibaba		Amazon		
\$509B = Market Capitalization \$701B = GMV(E) +29% Y/Y \$34B = Revenue +31% Y/Y 60% = Gross Margin \$14B = Free Cash Flow 8% = Non-China Revenue as % of Total**		\$7838 = Market Capitalization \$225B = GMV(E) +25% Y/Y \$178B = Revenue +31% Y/Y 37% = Gross Margin \$4B = Free Cash Flow 31% = Non-USA Revenue as % of Total**		
Tmall / Taobao / AliExpress / Lazada / Alibaba.com / 1688.com / Juhuasuan / Daraz	Online Marketplace	Amazon.com		
Intime / Suning* / Hema	Physical Retail	Whole Foods / Amazon Go / Amazonbooks		
Ant Financial* / Paytm*	Payments	Amazon Payments		
Youku / UCWeb / Alisports / Alibaba Music / Damai / Alibaba Pictures*	Digital Entertainment	Amazon Video / Amazon Music / Twitch / Amazon Game Studios / Audible		
Ele.Me (Local) / Koubei (Local) / Alimama / (Marketing) / Cainiao (Logistics) / Autonavi (Mapping) / Tmall Genie (IoT)	Other	Alexa (IoT) / Ring (IoT) / Kindle + Fire Devices (Hardware)		
Alibaba Cloud	Cloud Platform	Amazon Web Services (AWS)		

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#### Amazon versus Alibaba

Amazon may earn more revenue but Chinese commerce giant Alibaba has more gross merchandise volume and is aggressively expanding into countries like India and Indonesia. Both are bundling services with a breadth and price that competitors can't match.

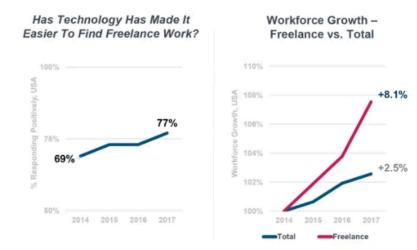
#### Subscription Service Growth = Driven by... Access / Selection / Price / Experience / Personalization

Online Subscription Services Representative Companies		
Video	118MM	+25%
Commerce / Media	100MM	
Music / Audio	71MM	+48%
Gaming	34MM	+30%
File Storage	11MM	+25%
News / Media	3MM	+43%
Fashion / Clothing	3MM	+31%
Legal Services	550K	+16%
Fitness	172K	+173%
	nies Video Commerce / Media Music / Audio Gaming File Storage News / Media Fashion / Clothing Legal Services	nies2017Video118MMCommerce / Media100MMMusic / Audio71MMGaming34MMFile Storage11MMNews / Media3MMFashion / Clothing3MMLegal Services550K

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#### **Subscriptions Suck in Dollars**

Users are increasingly willing to pay a monthly fee for easy access to content, driving subscription growth of 25% for Netflix, 43% for The New York Times, and 48% from Spotify which benefits from using an ad-supported limited access tiers to upsell subscriptions. For cross-promotion, more services are joining bundle alliances that give users discounts for subscribing to multiple apps at once. Technology = Makes Freelance Work Easier to Find... Freelance Workforce = 3x Faster Growth vs. Total Workforce



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#### Internet Unlocks Freelancing

The freelance workforce grew 8.1 percent since 2014 while the total workforce has grown just 2.5 percent, as people are using the internet to find jobs and earning opportunities on Uber, DoorDash, Etsy and Airbnb. The on-demand workforce is expected to hit 6.8 million jobs in the U.S. in 2018 as unemployment sank to 3.9 percent compared to the 5.8 percent 70-year average. People crave flexibility, meaning there are plenty to staff new on-demand startups.

#### Transportation as % of Household Spending = Vehicle Purchase % Declining...Other Transportation % Rising



# Relative Household Spending – Transportation

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#### Key Droppers Shift Transportation Spend

Americans are spending less on car ownership and replacing their cars less often as more spending goes toward on-demand transportation. Uber's gross bookings roughly doubled in 2017, while it saw 50 percent driver growth. In dense cities like New York and Chicago, it's often cheaper to commute by Uber than personal car.

### ...Today's Top 20 Worldwide Internet Leaders *Today* = USA @ 11...China @ 9

Public / Private Internet Companies, Ranked by Market Valuation (5/29/18)

Rank			Market Value (\$B)		
2018	Company	Region	5/29/13	5/29/18	
1)	Apple	USA	\$418	\$924	
2)	Amazon	USA	121	783	
)	Microsoft	USA	291	753	
4)	Google / Alphabet	USA	288	739	
5)	Facebook	USA	56	538	
5)	Alibaba	China		509	
)	Tencent	China	71	483	
3)	Netflix	USA	13	152	
)	Ant Financial	China		150	
(0)	eBay + PayPal*	USA	71	133	
1)	<b>Booking Holdings</b>	USA	41	100	
2)	Salesforce.com	USA	25	94	
3)	Baidu	China	34	84	
(4)	Xiaomi	China		75	
15)	Uber	USA		72	
16)	Didi Chuxing	China		56	
17)	JD.com	China		52	
18)	Airbnb	USA		31	
19)	Meituan-Dianping	China		30	
20)	Toutiao	China		30	
		Total	\$1,429	\$5,788	

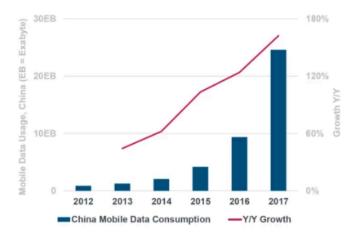
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#### China Takes More Top Tech Company Spots

China now hosts 9 of the top 20 global internet companies, while the U.S. hosts 9. These businesses are poised to collide as they all seek to invade developing nations to find growth.

#### China Mobile Internet (Data) Usage = Accelerating...+162% vs. +124% Y/Y



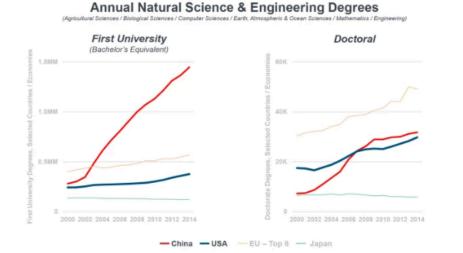


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#### Video Drives China Mobile Usage Hike

Mobile data usage in China went up a staggering 168 percent in 2017, driven by a shift from social networking to short-form video viewing. Apps like Douyin (Tik-Tok) and Kuaishou offer Vine-like entertainment, while iQiyi is pouring investment into original video just like Amazon.

#### Natural Science & Engineering Higher Education = China Graduation Rates Rising Rapidly per National Science Foundation



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#### China Chases Al

Massive AI research investments by corporations and the government has led the country to start placing in international AI competitions formerly dominated by the U.S. and Japan. Meanwhile, the country is graduating far more science students. Some experts expect China to climb to AI parity with the U.S. within five years.

#### USA = 56% of Most Highly Valued Tech Companies Founded By... 1<sup>st</sup> or 2<sup>nd</sup> Generation Americans...1.7MM Employees, 2017

Immigrant Founders / Co-Founders of Top 25 USA Valued Public Tech Companies, Ranked by Market Capitalization

Rank	Company	Mkt Cap (SMM)	LTM Rev (SMM)	Employees	Founder / Co-Founder (1st / 2nd Gen Immigrant )	Generation
1	Apple	\$923,554	\$239,176	123,000	Steve Jobs	2 <sup>rd</sup> - Syria
4	Amazon.com	782,608	177,866	566,000	Jeff Bezos	2 <sup>rd</sup> - Cuba
3	Microsoft	753,030	95,652	124,000	-	
2	Alphabet / Google	739,122	110,855	80,110	Sergey Brin	1 <sup>st</sup> - Russia
5	Facebook	537,648	40,653	25,105	Eduardo Saverin	1 <sup>st</sup> - Brazil
6	Intel	257,791	62,761	102,700	*	**
7	Cisco	202,083	48,096	72,900	-	
8	Oracle	188,848	39,472	138,000	Larry Ellison / Bob Miner	2 <sup>rd</sup> – Russia / 2 <sup>rd</sup> – Iran
11	Netflix	152,025	11,693	4,850	-	
10	NVIDIA	150,894	9,714	10.299	Jensen Huang	1 <sup>st</sup> - Taiwan
9	IBM	129,635	79,139	366,600	Herman Hollerith	2 <sup>rd</sup> - Germany
12	Adobe Systems	119,271	7,699	17,973	-	**
13	Booking.com	100,013	12,681	22,900	-	-
14	Texas Instruments	108,912	14,961	29,714	Cecil Green / J. Erik Jonsson	1 <sup>st</sup> - UK / 2 <sup>rd</sup> - Sweden
15	PayPal	95,858	13,094	18,700	Max Levchin / Luke Nosek / Peter Thiel / Elon Musk***	1 <sup>st</sup> - Ukraine / 1 <sup>st</sup> - Poland / 1 <sup>st</sup> - Germany / 1 <sup>st</sup> - South Africa
16	Salesforce.com	94,260	10,480	25,000	-	
17	Qualcomm	86,333	22,360	33,800	Andrew Viterbi	1 <sup>st</sup> – Italy
19	Automatic Data Processing	57,237	12,790	58,000	Henry Taub	2 <sup>rd</sup> - Poland
21	VMware	55,282	7,922	20,615	Edouard Bugnion	1 <sup>st</sup> - Switzerland
20	Activision Blizzard	53,772	7,017	9,625		
18	Applied Materials	52,439	15,463	18,400	-	
23	Intuit	50,471	5,434	8,200	-	
22	Cognizant Technology	43,597	14,810	260,000	Francisco D'Souza / Kumar Mahadeva	1 <sup>st</sup> – India** / 1 <sup>st</sup> – Sri Lanka
24	eBay	37,304	9,567	14,100	Pierre Omidyar	1 <sup>st</sup> - France
25	Electronic Arts	34,763	4,845	8,800	-	144

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#### Immigrants, They Get the Job Done

Fifty-six percent of top U.S. technology companies were founded by a first- or second-generation immigrant. Business leaders need to stand up against new government policies that will restrict highskilled immigration and visas for science graduates, or we risk these massive employers being founded elsewhere. "If we took the mission statements of 100 large industrial companies, mixed them up while everyone was asleep, and reassigned them at random, would anyone wake up tomorrow and cry, 'My gosh, where has our mission statement gone?"

- Hamel and Prahalad

## **Consumer Trends**

## **GENERATION G & R.A.K**



American Aparrel & KLM

Fuck the brands that are fucking the people.

At American Apparel, we are on the cutting edge of a new business. movement- we are a socialist-capitalist fusion, looking out for everyone touched by our business. practices, whether they are an individual costumer or a garment worker. We are rebuilding the system of T-shirt manufacturing and distribution from the ground up.

We do not need to exploit cheap labour to make valuable product. We

are challenging the garment manufacturing paradigm, which has transformed the T-shift industry into a global slave trade wherein workers commonly earn as little as fifteen cents an hour.

At American Apparel we are re-discovering the essence of the basic T-shirt- an item once considered an icon of American freedom and youth culture. What is important to us is that we are taking advantage of art, design and technology i order to bring our customers the exciting T-shirts they love to wear

Employing over 1000 people, our downtown Los Angeles facility is a unique manufacturing community and design lab, supported by loyal, well paid employees who receive basic benefits such as health care and enjoy the rewards of a job well done.

For more information about our exclusive cotton product line, and our ground breaking political mission, please visit our web site: www.americanapparel.net

Consumers: You can buy our products 24-7 online for immediate delivery or maybe find them at your favorite retailer.

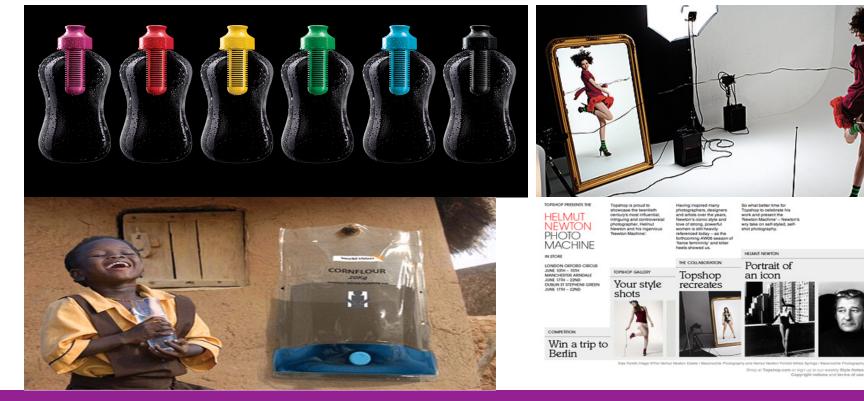
Classic Girl" Standard American" americananarel net 🖾 Sweetshop Free Tshits"

Promotens: If you're showcasing an event, band, record label, company

or film, ask your screen printer to use sweatshop-free American Apparel garments. Or, contact us directly if ou need a screen printer refemal or nal wholesale informatio

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### Karim Rashid's Bobble & Helmut Newton

## **STATUS REDEFINED**





Take Home Improvement into Your Own Hands. You Can Do It. We Can Help.





### Bag Borrow or Steal, Fuel, Home Depot and HSBC

## **ECO-CREDENTIALS**



### Weng Jie, Life Box, Ford, Patagonia and Toyota

## **ECO-ANXIETY**

### When someone talks about climate change, how do you feel?





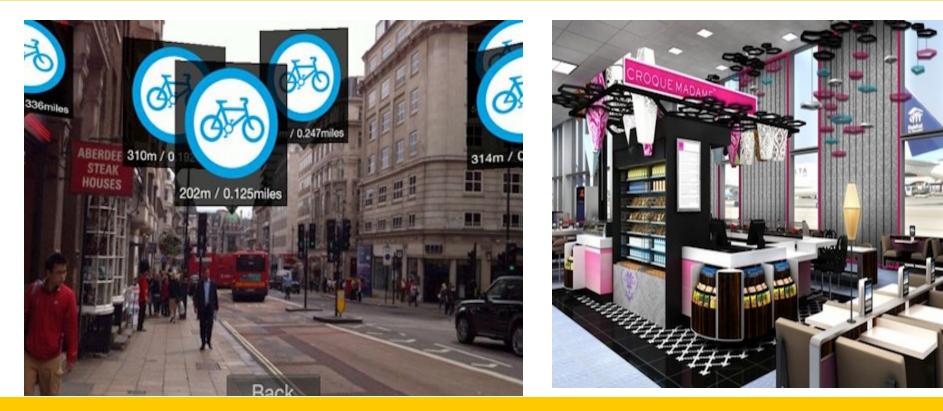
## **GOING CUSTOM**





### Saeco & Coke

## **EXTREME UTILITY**



### Delta Airlines and OTG Management, London Transport

## **EXTREME TRANSPARENCY**



### Whole Foods

## WISDOM OF CROWDS







### One Billion Minds, Groupon, Wheels, Nashaotbor

Reflection...